

Experience gained in monitoring IP interconnection agreements since 2012

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Agenda

1. Arcep's public statements on IP interconnection

2. Formal proceedings

- a. Competition law case: Cogent vs. Orange
- b. Administrative inquiry: Free practices

3. Data gathering campaign

- a. Arcep's approach
- b. Key (non-confidential) findings
- 4. Forward-looking considerations

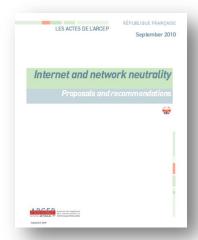
2010 – 10 recommandations on net neutrality

2009 – Arcep starts working on net neutrality

2010 – Proposals and recommendations on internet and network neutrality, incl. IP interconnection (Proposal nº 8)

ARCEP recommends

- □ that parties providing end users with access to the internet grant, in an objective and non-discriminatory fashion, all reasonable requests for interconnection whose purpose is to provide these users with access to internet services or applications; [...]
- ... and announces that it will periodically collect information on IP interconnection
- Based in part on this information, the Authority will later assess whether it is necessary to implement more prescriptive regulatory measures in these market





Arcep's public statements on IP interconnection

2012 – Report on net neutrality

2012 – Report on net neutrality to Parliament and the Government

Including a State of the data interconnection market, highlighting trends such as:

- Consolidation
- Vertical integration
- Growing proportion of peering (over transit)
- □ Differentiated peering agreements
- ... requiring vigilance on
- Vertical integration
- Paid peering
- ... but discarding hard regulation / law



Source: http://www.arcep.fr/uploads/tx_gspublication/rapport-parlement-net-neutrality-sept2012-ENG.pdf



Formal proceedings

Competition law case in France: Cogent vs. Orange

May 2011 – Cogent complains vs Orange to the Competition Authority, re-

- Opacity of Orange's interconnection offers (Tier 1 provider)
- ☐ Financial terms asked by Orange (paid peering)

Oct. 2011 – Arcep formally provides its opinion to the Competition Authority

- ☐ High traffic asymmetry ratio between Cogent and Orange
- □ Absence of discrimination or related sale transactions
- □ Tariffs not unrelated to underlying costs
- □ Balanced bargaining powers...
- □... providing end users are informed on the impact of interconnection on their QoS

Sept. 2012 – Competition Authority accepts Orange's commitments to

- ☐ Formalise an internal transfer protocol...
- □... and facilitate the regular supervision of its implementation



Formal proceedings

Administrative inquiry about Free practices

Nov. 2012 – Arcep opens a formal investigation about Free's interconnection practices

... after consumers association UFC-Que choisir has warned Arcep about difficulties for many clients of Free to access internet services provided by Apple, Youtube, etc.

July 2013 – Arcep releases its conclusions

- □ Non discriminatory use of traffic shaping at interconnection by Free
- □Global congestion of Free's transit capacity...
- □... having negative impact on all traffic using transit to enter Free's network

This investigation showed the importance of transparency on ISP's practices

Free increased its transit capacity twice, when Arcep opened (publicly) and closed (publicly) its investigation.



Data gathering campaign

Since 2012, data gathering and ongoing analysis

Decision no 2012-0366, updated by decision no 2014-0433-RDPI

Scope & frequency

- \square Group 1: Electronic communication providers in France \rightarrow every 6 months
- □ Group 2: Companies operating networks interconnected with group 1 → on an ad hoc basis

Information collected

- □Interconnected AS (incl. IXP)
- Location of interconnections
- ☐ For each interconnected AS and each interconnection location
 - Technical and financial terms
 - Capacities (installed and configured; minimum, maximum and average)
 - 95th centile volumes
 - both inbound and outbound
- NB possibility to ask further questions to respondents in case of assumed congestion



Data gathering campaign

Sample response to the questionnaire on data conveyance and interconnection

ARCEP's questionnaire – template

. Date:		29 March 2012												
. Respondent's nam	ne:	My Company												
. Contact information	on for the person in	First name	ing to the question	naire (main contact):										
Last name		Last name												
Title		Title												
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Phone number		+33 1 00 00 00 00												
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							nd on the cumulative value, wit							
						ch point of interconr	ection/internet exchange poin	t, and the cumulativ	re value, must b	e given a sepa	rate row in the	table.		
				f incoming and outgo red in columns L and		95th percentile for t	he period in question (please ir	dicate the exact ca	alculation metho	nd used at the	end of the au	estionnaire: cf. supple	ementary questions)	
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				Company XXX										
4	AS 1 / 1231	AS 4 / 1234	01/07/2003	Postal address [e-mail address]	1:1	Free	N.A.	5	France	Paris	FranceIX	2	2	
				Company XXX										
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7	AS 1 / 771	AS 1 / 1231	01/01/2000	Postal address	E:1	Free	N.A.	20	France	Paris	AS1	12	2	
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8	AS 1 / 771	AS 6 / 1236	01/01/2002	Postal address [e-mail address]	1:1	Paid on conditions	beyond a ratio of 2:1	20	France	Paris	AS1	8	9	
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9	AS 1 / 771	AS 7 / 1237	04/07/2010	Postal address	1:n	Paid	Set-up fee: €100,000	50	USA	New York	AS7	10	25	
				[e-mail address]			Recurring: €250,000 a year							
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10.1			01/05/2001		1:E	Paid	Recurring: 300,000 a year	50	USA	New York	AS8	5	22	
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TOTAL								10				4,2	3,0	
.Calculation method	d used. If 95th per	centile, please spec	cify: frequency of s	ampling (e.g. every 1	5 minutes) and ref	erence period (e.g. ¡	er month, 95th percentile for t	he month)						
Quarterly average of 95	5th percentile of daily	traffic (95th percentile	calcuated over the co	urse of a day, traffic me	sured every 10 minu	tes).								



Key findings

ARCEP Will publish its key findings as part of the mid 2017 report on the state of the Internet in France



"Supervising without interfering"

a. Keep on monitoring interconnection in France

... in order to be able to react swiftly in case of necessity

NB: Arcep will also stay closely in touch with the interconnection experts community in France (France-IX, FrNOG, ...)

b. Strengthen its QoS monitoring workstreams... and the associated information provided to end users

...in order to incentivise ISPs regarding the openness of their interconnection policy

c. Investigate new market developments, on an ad hoc basis

e.g. internal CDN, local interconnection (Marseille, ...), transition to IPv6, etc.

d. State of the art of Internet in France

... in order to take advantage of the data and lessons learned from the data gathering cycles since 2012, in a report outlining the interconnection of data

NB: this report will also encompass net neutrality, quality of service, etc.

Thank you for your attention

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